

TOWN OF WHITE LAKE

NOTICE TO THE PUBLIC

As a precautionary measure related to the Coronavirus Disease (COVID-19), please take note that effective Monday, March 16, 2020, the Town of White Lake offices will be fully staffed and operating but will be closed to access by the public for at least two (2) weeks.

For payment of water bills or taxes, please use the Town of White Lake online payment method (www.whitelakenc.org) or come through the Town's drive-through window to make your payment. If there are questions, please telephone the Municipal Building at 910-862-4800.

In order to open a water account, two forms of ID are required, one MUST be a photo ID. The following items will also be required:

- 1. Copy of Lease/Purchase Agreement; 2. Social Security Number (For each person on the Lease/Agreement); 3. State-issued ID (for each person on the Lease/Agreement) and 4. Security Deposit (\$150 In-Town Residential), (\$200 Out of Town Residential), (Commercial \$200). During the period of March 16th – March 27th, the Town will accept water account applications by email and payments by telephone. Please contact Tina Merritt-Smith by email: tsmith@whitelakenc.org and telephone 910-862-4800.**

If during this time frame, you are in need of a police report, please call the White Lake Police Department at 910-862-4057.

The Town's Public Services Department will also be fully staffed and operating but the Public Works Building will be closed to public access as well. That department's telephone number is 910-862-4800.

We apologize for any inconvenience this matter may cause you. Please understand the health and safety of our citizens and employees is our top priority, and we are committed to doing our part to help keep the Town of White Lake safe. Thank you for understanding.

As additional information on this disease, the N.C. Governor's Office provided a Hot Line Telephone Number of 866-462-3821. The website for the latest updates on this disease is NCDHHS.Gov/ Coronavirus.